

**Department of Livestock
Veterinary Diagnostic Laboratory
2019 Biennium Goals and Objectives**

Guiding Principles:

- Sustainability
- Efficiency
- Effectiveness

Theme:

- Animal Health and Public Safety

Goal:

- Provide to multiple government and private entities, diagnostic support for the monitoring of animal health and zoonotic diseases in the State of Montana.

Objectives:

1. Address and correct Legislative Performance Audit findings.
2. Obtain adequate and sustainable funding.
3. Maintain full laboratory accreditation from the AAVLD.
4. Continually monitor, review and update MVDL Quality System in order to assure accurate and repeatable test results
5. Continue to provide the diagnostic services demanded of our clientele. These services must be accurate, timely, and cost efficient and whenever applicable comply with USDA and FDA practices for regulatory tests. Be prepared in case of significant national/state disease outbreak.
6. Enhance established relationships and when possible actively participate with federal, state and local agencies (such as USDA/APHIS, FWP, DPHHS, NAHLN, AAVLD, county health departments), veterinarians, MVMA, Montana producer groups and Montana State University.

Measurements:

1. Legislative Audit review in 2017.
2. Ability to maintain: staffing and building needs; testing responsibilities; and equipment procurement and maintenance.
3. AAVLD accreditation review in 2017.
4. AAVLD accreditation review in 2017.
5. Client satisfaction, recording of complaints and corrective actions, polling users. Continue participating in exercises from NAHLN and state agencies.
6. Maintaining cooperative agreements with FWP, MSU, NAHLN, DPHHS, USDA APHIS and WS and provide expertise for education, planning and disease response programs.

