

**Department of Livestock  
Veterinary Diagnostic Laboratory  
2017 Biennium Goals and Objectives**

**Guiding Principles:**

- Sustainability
- Efficiency
- Effectiveness

**Theme:**

- Animal Health and Public Safety

**Goal:**

- Provide to multiple government and private entities, diagnostic support for the monitoring of animal health and zoonotic diseases in the State of Montana.

**Objectives:**

- Continue to strive for full accreditation by the AAVLD by addressing building and funding issues. Use findings from SJR 14 as the foundation for continued efforts to acquire a safe and updated laboratory facility needed to comply with current laboratory standards.
- Continue to provide the diagnostic services demanded of our clientele. These services must be accurate, timely, and cost efficient. The quality system is to be constantly monitored, reviewed, updated and followed.
- Review and as necessary update the lab fee schedule by end of FY 2012.
- Comply with USDA and FDA practices for regulatory tests.
- Maintain and foster established relationships with federal, state and local agencies such as USDA/APHIS, FWP, DPHHS, NAHLN, AAVLD, county health departments, veterinarians and producer groups.
- Enhance working relationship with Montana State University

**Measurements:**

- Develop plan for building design, costs and potential funding.
- Client satisfaction, recording of complaints and corrective actions, polling users, update fee costs.
- Accreditation/certification by the national organizations/agencies
- Establish and maintain working cooperatives.